



CODE OF ETHICS FOR ASSOCIATION OF GHANA SOLAR INDUSTRIES (AGSI) MEMBERS

Preamble

The Association of Ghana Solar Industries is an Industry Association for all companies, organizations, institutions and Individuals in the Solar Energy as well as Renewable Energy Sector with operations in Ghana.

Members of AGSI are bound by the code of conduct, which is a general commitment to preserve and maintain high standards in the Industry. This code is a further impetus in the professional obligation a member owes to its stakeholders in general.

By this code, we register our commitment to the consumer and the general public.

This code of ethics binds all members to conduct business in a way that promote excellence in products, service and workmanship.

As members of Association of Ghana Solar Industries, members we owe responsibility to our industry, customers, people and the Association. We strive to adhere to the following Code of Ethics:

Fundamental Canons

1. All members shall conduct themselves honorably, responsibly, ethically, and lawfully so as to enhance the honor, reputation, and usefulness of the industry.
2. All members shall commit to the overall objectives of the association and promote its interest.
3. Commit to adhere to all laws, regulatory, statutory and licensing requirements as mandated by State in its operations.
4. Cooperate in every reasonable and proper way with other Association members and work with them in the advancement of the industry.
5. Represent AGSI, its positions, policies and members without rancor.
6. Support the Association, and the industry, by participating and contributing to all its programs and activities.
7. Actively promote and encourage the highest level of integrity within the solar industry.
8. Hold paramount the safety, health, and welfare of the public.
9. Perform services only in areas of their competence.
10. Where applicable, members shall offer and honor clear, understandable warranties that comply with all applicable state regulations.

Professional Obligation

1. Maintain the highest standards of business conduct by using only legal and ethical means in all business activity.
2. Be fair and respectful to employer(s), employees, associates, competitors, customers, the public, and all business or professional relationships.
3. Adhere to truthfulness and accuracy in advertising and in all representations to the public concerning products and services. All claims must be supported by factual, verifiable sources
4. Advertising and publicity should not be misleading or deceptive by implication, affirmative statement or omission.
5. Members shall not attempt to attract an employee from another firm by false or misleading pretenses.
6. All members shall maintain the requisite technical and administrative staff with enough training to undertake all works
7. It is generally acceptable that the sun is a free resource, however members should avoid referring to the Balance of Solar System as “free” in oral or written marketing or sales discussions unless the Consumer will not pay anything for the solar system or the energy it generates.
8. In bidding for competitive tenders, expression of interest or making quotes, members shall not collude or connive to eliminate competition in the procurement process, thereby denying the public a fair price
9. If any possible conflict of interest is foreseen in the execution of projects, such conflict must be declared prior to the project owner(s) and sponsor(s)
10. In Sales transaction, prices must be thorough and complete without any hidden cost with payment terms clearly indicated and all conditionality stated where applicable

Declaration

I,on behalf of.....
hereby acknowledge and commit to the Code of Ethics that I have read the Code of Conduct and understood my obligations as a member of AGSI to follow the Code.

Signature:

Position:

Company Seal/Stamp:

Date: